

Accessibility Statement

Introduction

We are committed to ensuring our website is accessible and usable for everyone to support an inclusive and user-friendly online experience. We aim to remove barriers and promote inclusivity.

Accessibility guidelines

We are working to ensure our site meets Level AA of the Web Content Accessibility Guidelines (WCAG) 2.1) which is a globally recognised standard for building accessible digital experiences.

These guidelines help us design our website in a way that supports people with a wide range of needs, including those with visual, hearing, motor, or cognitive disabilities. By following them, we aim to create a more seamless and inclusive experience for all our users.

How are we improving our website to make the website more accessible for you:

We have designed our website to be flexible and usable across a wide range of devices, screen sizes, and personal preferences. You can adjust the text size, zoom level, and other display settings directly through your web browser to suit your needs.

We also encourage users to customise their experience further by adjusting accessibility settings on their device or browser.

We are continuously identifying and addressing gaps and limitations on our website and are committed to making significant improvement to enhance its accessibility for all users - Here's how we're improving things:

- Fixing coding issues like ARIA roles and missing page landmarks so that screen readers can understand and describe our site more clearly.
- Adding labels and helpful suggestions (like autocomplete) to form fields, making them easier to use with assistive technologies.
- Updating colours and interface elements to meet contrast standards, so text is easier to read — especially for users with visual impairments.
- Working with external specialists to test our changes, ensure we're on the right track, and stay aligned with WCAG 2.1 AA.

Feedback and Contact

We welcome and encourage feedback on the accessibility of our services. If you are experiencing any difficulty while using our website or have suggestions for improvement, please reach out to us at: Accessibility.Support@ca.vu.

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